

## FAQ's

**The symbols gold, white, platinum and coloured produce different intensity of vitalization to the water. How is that so? Could you please explain the mechanism on how the symbols affect the water too?**

**Answer:** It is known that each colour is an information carrier and has an impact on a human being. In combination with water which by itself interacts with colours too, the water absorbs the vibrations of the colour and saves the specific information. (Please note that frequency-measurements are scientifically proven and measurable).

**The gold symbol is made from gold, platinum symbol from platinum. What materials are used for the white and coloured symbols?**

**Answer:** These are regular food proof transefer printing colours for glassware and are burned on the glass.

**As mentioned in the brochures, it only takes 3 minutes for the carafe to vitalize the water. If the water was kept in the carafe for longer, will it have a better effect or it does not make a different?**

**Answer:** Based on our experience the water crystal structure which is building up is quite stable after 3 minutes, after 7 to 10 min. in total, the maximum possible crystalizing structure is reached. Based on the feedback from our customers, the waiting time of approx. 3 Min. before drinking the water is most appreciated.

**If water that has been vitalized by the carafe, poured into an ordinary drinking glass – how long will the effect last?**

**Answer:** If dringking water is poured from a carafe into an ordinary drinking glass, the effect of the enhanced water is there, since one pours water out of a carafe into a drinking glass for almost immediate consumption.

**If water vitalized by the carafe were to be poured into a plastic bottle, the effect will last too?**

**Answer:** If water from the carafe is poured into a plastic bottle, then the crystalized structure of the water will fade quickly, because plastic material is one of the worst materials you can use to store water.

**Can we store water in the carafe for over a week?**

**Answer:** Yes, we say one week is fine, our customers do tell us occasionally that they keep it even longer in the carafe.

**Can you please explain why Natures Design carafes have a better effect on water compared to using a Natures Design drinking glass? What is the mechanism behind it?**

**Answer:** It is the complexity of the form and geometrical structure which is quite a bit different from the drinking glasses and which results in an efficiency (scale of 100) of 100 for the carafe and approx. 40 to 50 for the drinking glass.

**If beauty liquid products such as toner, face mist etc. were stored in the sprayer, will it have the vitalizing effect on the product?**

**Answer:** The tests we have conducted and for which we have lab-test results on hand, are solely based on a comparison between tap water and vitalised water from the carafe which has been filled into our Nature's Design-sprayers. There, a significant increase of negative ions took place. We cannot make any statements on other liquids or cosmetics as they would have to be tested independently (crystallising structure analysis with picture).

**As mentioned in your documentation, Nature's Design products are free from heavy metals and food-safe. Do you have documents (lab test results) to support that?**

**Answer:** Yes, upon request, we submit our laboratory test results or product conformity documentation of our Nature's Design products.

**Since Nature's Design Products are made from lead-free, food proof glass, what is the composition of it?**

**Answer:** You can find many different compositions of Glass in the world. But everyone has its own little composition secrets.

However, in general the glass composition of our products consists of:

Siliziumoxid  $\text{SiO}_2$

Aluminiumoxid  $\text{Al}_2\text{O}_3$

Natriumoxid  $\text{Na}_2\text{O}$

Bortrioxid  $\text{B}_2\text{O}_3$  or Calciumoxid  $\text{CaO}$  or Kaliumcarbonat  $\text{K}_2\text{CO}_3$ .

**If wine was stored in the carafe for 3 days or longer, will the wine turn bad?**

**Answer:** Regarding Wine, please note that once a wine bottle has been opened, whether poured into the carafe for enhancement or just drunken out of the bottle should be used within 2 to 3 hours max. Opened and not used wine should be sealed again by using a vacuum pump to store it for a maximum of one to two more days.

**Could you please provide us with information on how exactly do the Nature's Design products vitalize the water molecules? What is the mechanism behind it?**

**Answer:** The distinctive characteristic of the product forms is that they increase the biological quality and shift the molecular geometry of water placed within them. This happens through the interaction of the water with the specific form of the glassware, where resonance waves are created which harmonise and amplify with each other.

**How does the drinking straw have an effect on the drinking water, since the drinking water passes quickly through the straw?**

**Answer:** The vortex form in the drinking straw has a gentle vitalizing effect by following the natural rotation of water.

**How does the carafe improve the quality of water? Please explain the mechanism in detail.**

**Answer:** Basically tap water is weakened in its structure and by pouring it into our carafe, the structure of the water will change and improve again. This can be tasted after 3 minutes approx. You can also see how the water-crystal structure changes, after having been in the carafe for more than 3 minutes. Please see specific water-crystal pictures from the Swiss laboratory Braun for each of our products.

**Do the Natures Design carafes also remove dirt, debris, contaminants or kills bacteria etc. from the water too?**

**Answer:** No, the water in the carafe only enhances physically the water quality to get it back its natural structure.

**If filtered water was added into the carafe, how does it affect the filtered water?**

**Answer:** Filtered water (even if clean and pure) is normally weakened in the structure and we for instance, recommend to pour filtered water (filter cartridge) into our carafe to have it physically enhanced and vitalised.

**Do the Natures Design carafe decrease the size of water molecules/clusters?**

**Answer:** Yes this is correct

**Is a carafe without symbol less effective than a carafe with a symbol or precious-stones?**

**Answer:** Yes, but not for everybody (see also information on the flower of life in our brochure)

**What do you recommend to be a good standard precious stone mixture to go with the Natures Design Products?**

**Answer:** We do recommend to use a mixture of "rose quartz, amethyst and rock crystal". This gemstone composition is called "Basic Mixture" and used universally for energizing and vitalizing water.

**How does the energizing through the glass work?**

**Answer:** Waves and electromagnetic frequencies are transmitted from the gemstones through the glass into the water. It is the similar kind of frequencies that make quartz watches work.

**Why are quartz crystals used for structuring and vitalizing water?**

**Answer:** Quartz crystals have the same geometrical molecular structure as water. They play a natural role in the in the structuring of water on earth. Due to their geometry and their piezoelectric properties quartz crystals are ideal to amplify information.

